

GTC General Terms and Conditions of SF-Filter Sp. z o.o.

I. General Information

1. the owner of the distribution platform operated at www.sf-filter.pl is SF-Filter Sp. z o.o. with its registered office at 10 Towarowa Street, 59-300 Lubin
2. the Internet sales platform sells goods via the Internet only to legal entities or other entities that are not consumers.
3. the present Regulations define the rules for selling goods in the offer of the Internet Sales Platform www.sf-filter.pl.
4. the use of the platform is possible only after acceptance of these rules.

II. Definitions

1. seller - SF-Filter Sp. z o.o.
2. platform - an Internet sales platform operated by the Seller, operating at the Internet address www.sf-filter.pl, enabling the wholesale purchase of goods offered by the Seller.
3. buyer - an entrepreneur or other entity, which is not a consumer, who buys goods registered in the IT system of the platform in wholesale quantities
4. goods - the subject of a commercial transaction included in the offer and sold by the Seller through the Platform

III. registration in the IT system of the platform

- 1 The prerequisite for obtaining the buyer status is registration in the IT system of the platform.
2. the registration is only carried out by an employee of the seller.
3. By registering, the Buyer, who is a natural person operating a business, agrees to the inclusion of his personal data in the Seller's database and their processing for the purpose of conducting purchase/sale transactions in accordance with the Act of 29.08.1997 on the Protection of Personal Data.
4. after registration in the IT system, the Buyer will receive the data necessary for logging in and an individual password. The received password must be changed during the first login.

IV. Order

1. The buyer can place an order via the order form in the IT system of the platform 24 hours a day, seven days a week, not counting the time spent on maintenance and updates of the system.
2. the order is considered placed when it is registered in the IT system of the platform.
Thirdly, the Seller reserves the right not to execute the order if there are not enough products ordered by the Buyer in the Seller's warehouse or if some of the goods are no longer available after the order is placed.
4. the seller is not responsible for the non-fulfilment or improper fulfilment of the contract in the case mentioned in paragraph 3.
5. the seller reserves the right to review the placed order if the reliability of the buyer raises legitimate concerns, especially if the buyer is in arrears with payments for previous purchases. In this case the execution of the order may be suspended until the existing arrears have been settled.
6. a submitted order may be cancelled or corrected by Buyer if the order has the status "unconfirmed", only through Seller's sales department by a supervisor responsible for Buyer. However, an order with the status "Confirmed" cannot be changed and is equivalent to the conclusion of a sales contract.

GTC General Terms and Conditions of SF-Filter Sp. z o.o.

7. All prices are net prices expressed in PLN. The valid price of the Product is the price at the time of the order. The VAT invoice is issued to the Buyer and is delivered with the delivery.
8. the current status of the order can be checked on the website of the platform after logging into your account

V. Delivery and shipping costs

1. ordered goods are delivered throughout Poland
2. for the value of the transaction exceeding 500 PLN net, the seller bears the transport costs. Delivery is carried out by our own transport, shipping and courier companies. The seller reserves the right to choose the method of delivery.
3. in the event of failure to meet the minimum logistic amount of 500 PLN net, orders will be executed on the principle of collection by own means of transport or at the expense of the Buyer. If the shipment is realized at the expense of the Buyer, the following amounts apply:
 - a) 16.00 PLN for standard shipments and standard shipments "until 12:00".
 - (b) PLN 20.50 for cash on delivery shipments
- (4) The above fares may vary according to the carrier's fare. For shipments "until 12:00" the possibility of execution in the above standard depends on the logistical capacity of the carrier.
- (5) The seller is not liable for delays caused by the fault of transport companies.

VI. payments and discounts

1. the payment methods and discounts are agreed individually with each buyer
2. the payment term cannot be changed by the registered buyer.
3. it is not possible to pay by card

VII. Guarantee and complaints

1. all products available on the platform have a 12-month warranty
2. the warranty does not cover mechanical damage that occurs during transport or as a result of improper storage or use of the product
3. in case of return, the buyer is obliged to deliver the claimed product at his own expense to the seller's address:
SF-Filter Sp. z o.o.
Towarowa 10 Street
59-300 Lubin.
4. complaints of defective goods will be considered within 14 working days after receipt by the seller.

VIII. Return

1. the seller sells the goods without the right of return, except in the cases provided by law or subject to point 2
2. the rules for a possible return of the goods by the buyer are regulated in a separate agreement between the seller and the buyer
3. in case of return of the goods the following conditions must be fulfilled:
 - The goods may not be used,
 - The goods must be packed in the factory,
 - all documents provided to the contractor must be returned

GTC General Terms and Conditions of SF-Filter Sp. z o.o.

IX. Final provisions

1. in matters not covered by these Rules, the relevant provisions of the Civil Code shall apply
 2. the seller shall endeavour to settle disputes with the buyer amicably.
 3. orders placed by the Buyer before the date of entry into force of the amendments to the Regulations shall be executed on the terms and conditions in force on the date of the order.
- These regulations are valid from 01.07.2015.